

Homeowner Service Club Agreement



One Call • One Company • We've Got You Covered



541.549.1605

www.ponderosaheating.com



HOMEOWNER SERVICE CLUB AGREEMENTS

Ponderosa Heating & Cooling has been Central Oregon's most respected name in indoor comfort for over twenty-seven years. We offer a service club agreement that gives our customers peace of mind knowing their home will be in expert hands. Comprehensive coverage is affordable and available, whether you have a new or old home.

Service club agreements are the perfect solution for homeowners wanting to avoid the high cost of unexpected home repair bills. All services are performed by a certified, highly-trained Ponderosa Home Comfort Technician. With live dispatchers 24 hours a day, 7 days a week, you will receive priority response to any service call — even on the hottest or coldest days of the year!



Heating & Cooling Agreement

The Heating & Cooling Maintenance Agreement is designed with your home comfort in mind. Properly maintained heating and cooling equipment will operate safely and at maximum efficiency saving you money by lowering utility costs and extending the life of your systems. With the Heating & Cooling Agreement you will receive two maintenance visits per contract year (including replacement of standard furnace filters), 24 hour priority service, plus a 20% preferred customer discount on ALL parts & repairs.



If you are looking for peace of mind, premium service, knowledgeable and professional staff you can trust, then our maintenance agreement is for you.

Call your Service Professionals from Ponderosa Heating & Cooling at **541.549.1605** or visit www.ponderosaheating.com to see how a club membership will benefit you and your loved ones.

**Ask your technician about our 12/12 plan*



HEATING & COOLING MAINTENANCE AGREEMENT

Includes two maintenances per year, 24 hour priority service,
& 20% off parts and labor.

HEATING SYSTEM MAINTENANCE:

- Check Thermostat
- Check Filters
- Check Blower and Bearing
- Check and Clean Burners
- Clean Pilot
- Inspect Heat Exchanger
- Check All Safety Controls
- Check Pressure Switches
- Vacuum Interior of Furnace
- Wipe Down Exterior of Furnace
- Check For Proper Burner Ignition
- Check Gas Pressure
- Inspect Flue Pipes
- Check Temperature Rise
- Check Fan Off Temperature
- Check Furnace Performance
- Test Carbon Monoxide Detector
- Professional Opinion of Condition of System

COOLING SYSTEM MAINTENANCE:

- Check Thermostat
- Check Filters
- Check Blower & Bearings
- Check All Safety Controls
- Check Contactors & Relays
- Check Start & Run Capacitors
- Check All Wiring Connections
- Clean Outdoor Unit
- Check Fan Speed
- Clean/Clear Condensate Drain
- Check Amp Draw of Motor
- Check Condense Fan Motor & Blade
- Check Condenser
- Check Compressor
- Check Ambient Temperature
- Check Refrigerant Line Temperature
- Check Indoor Temperature Split
- Professional Opinion of Condition of System



*24-hour emergency
service available for
Service Club Members.